

**OWADAN TOURISM - TURKMENISTAN  
TRAVELLER'S TRIP APPRAISAL FORM**

*It is very important for us to hear your opinion about the tour and the services we provided. Please take a few minutes to look back at your trip through Turkmenistan and give us your honest feedback. This will help us to improve our services to future visitors. You can use the backside for further suggestions. Want to wait till you get back home? Please leave your comments in a Google Review or on our Facebook page. Thank you very much for your cooperation.*

Filled in by: \_\_\_\_\_ Number of persons traveling with you: \_\_\_\_\_

Nationality: \_\_\_\_\_ Travel dates (ddmmyy-ddmmyy): \_\_\_\_\_

Route: \_\_\_\_\_

How did you book this tour?      Via a tour operator abroad     Via a travel agency in Central Asia     Via Owadan Tourism website     Other

**1 How useful was the information provided to you in preparation of your trip to Turkmenistan? Was anything inaccurate or missing?**

\_\_\_\_\_

\_\_\_\_\_

**2 Quality of services** (the questions below are only to guide you, not to limit you in your feedback)

**A. Accommodation.** Please confirm hotel name(s) if you can remember:

Hotel services met your expectations? \_\_\_\_\_

Hotel rooms were clean and functional? \_\_\_\_\_

Camp gear was clean and functional? \_\_\_\_\_

Camp dining set up was pleasant? \_\_\_\_\_

**B. Meals.** Please confirm restaurant name(s) if you can remember:

Restaurant meals were good in quality and volume? \_\_\_\_\_

Restaurant facilities were clean and functional? \_\_\_\_\_

Picnic meals were good in quality and volume? \_\_\_\_\_

Camp meals were good in quality and volume? \_\_\_\_\_

**C. Transportation.** Please confirm name of your driver(s) if you remember:

Transport used was comfortable and clean? \_\_\_\_\_

Transport used was in proper technical state? \_\_\_\_\_

Driver's driving skills were professional and safe? \_\_\_\_\_

Driver was punctual for transfers (pick up/start)? \_\_\_\_\_

**D. Guide-interpretation.** Please confirm name of your guide(s) if you remember:

Guide foreign language skills were appropriate? \_\_\_\_\_

Guide offered good quality excursions? \_\_\_\_\_

Guide was friendly and helpful in attitude? \_\_\_\_\_

Guide was professional and discrete in manner? \_\_\_\_\_

**3 Please describe your overall impression of TURKMENISTAN as travel destination, and of our AGENCY as travel service provider:**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**4 I allow OWADAN TOURISM to share my impressions and service evaluation on its website**

YES  NO

You can disclose my name      YES  NO

You can disclose my trip dates (mm/yy)

YES  NO

You can disclose my nationality      YES  NO

You can disclose my itinerary/program

YES  NO

Please contact me before using or publishing: \_\_\_\_\_ (cellphone, Skype or e-mail)

Place: \_\_\_\_\_ Date: \_\_\_\_\_ Signature: \_\_\_\_\_

